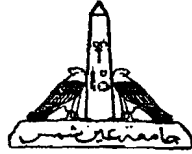
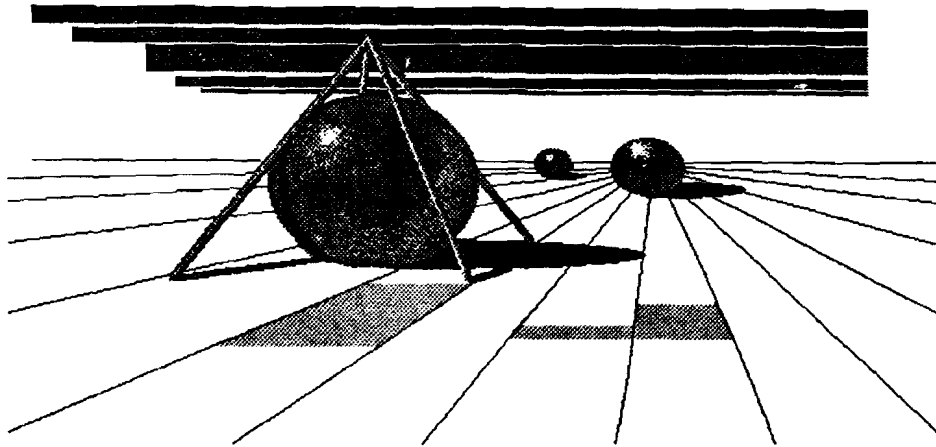


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**FACULTY OF ENGINEERING**



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**ASSESSMENT OF POTENTIALITY OF TRAVEL DEMAND MANAGEMENT**  
**IN RELIEVING TRAFFIC CONGESTION IN CAIRO :**  
**A Case Study With Car Users in Affluent Districts**

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**ABSTRACT**

Transport mobility in urban areas is a necessity for promoting sustainable economic growth and development. Cairo is suffering from an acute traffic congestion problem causing delays, a reduction of safety records, substantial environmental losses in terms of pollution and energy consumption.

The traditional strategy for tackling the traffic congestion problem has been, for years, to add more capacity to the transport supply system through expansion of road network infrastructure by widening existing roads and constructing new ones. However, this approach has its limitations, in terms of absorbing an enormous amount of scarce financial and land resources, causing environmental intrusion, and generally increasing the environmental and safety hazards. Above all, the generation of new and suppressed traffic.

In recent years, a significant change in thinking had emerged. This advocates demand-based strategies whereby policies and measures that affect the pattern of the demand for people to travel are selected and implemented. Such measures can be grouped under Travel (Traffic) Demand Management and Land Use Management strategies. The overall aim of this research is to provide a means of understanding Travel Demand Management in a comprehensive manner and assist in decisions on whether to use and implement

**موجز البحث**

تعتبر سهولة حركة النقل في المناطق الحضرية أساس للتنمية . وتعاني مدينة القاهرة من مشاكل اختناقات مرورية حاده ينتج عنها تأخير الرحلات وزيادة في الحوادث وتلوث البيئة واستهلاك الطاقة . وخلال السنوات السابقه كان الحل التقليدي لمشكلة الاختناقات المرورية هو زياده السعه بإنشاء طرق جديده او توسيع ما هو قائم وهو المعروف بزياده المعروض . وقد كان لهذا الحل التقليدي سلبيات عديده منها استهلاك مساحات كبيره من الاراضى الغاليه وارتفاع التكلفة وازدياد الحوادث وتلوث البيئة بالاضافه الى ان انشاء طرق جديده يخلق حركه مروريه اضافيه تزيد من المشكله بدلا من تخفيفها .

في السنوات الاخيره حدث تغير جوهري في معالجته مشكله اختناقات المرور فقد اتجهوا الى استخدام سياسات واساليب تعتمد على التحكم في الطلب وتؤثر عليه ، وتعرف مجموعه السياسات والاساليب باده الطلب على التنقل . ويهدف البحث الى التعرف على الاساليب المختلفه لاداره الطلب على التنقل وتقييم مدى امكانيه تطبيقها لتخفيف الاختناقات في القاهره . وقد اعتمد البحث على دراسه ميدانيه لعينه كبيره من مستخدمي السياره الخاصه في بعض مناطق القاهره .

## **1. INTRODUCTION**

Transport mobility in urban areas is a necessity for promoting sustainable economic growth and development. Cairo, the capital of Egypt, is suffering from an acute traffic congestion problem causing delays, a reduction of safety records, substantial environmental losses in terms of pollution and energy consumption, see Khisty, 1993 for a general review of urban transport problems in developing countries and see Mitric, 1994 for a detailed review of urban transport problems in Cairo.

The traditional strategy for tackling the traffic congestion problem has been, for years, to add more capacity to the transport supply system through expansion of road network infrastructure by widening existing roads and constructing new ones, thus allowing for better traffic conditions. However, this approach has its limitations, in terms of absorbing an enormous amount of scarce financial and land resources, causing environmental intrusion, and generally increasing the environmental and safety hazards. Above all, this approach has frequently been reported to ultimately cause the generation of new and suppressed traffic.

In many countries, where resources are becoming limited, the tendency has been to adopt policies and measures that enable the utilization of road space in the most efficient manner. Such strategy is known as Traffic Management and Control. Both strategies can be grouped under the heading supply-based strategies.

In recent years, a significant change in thinking had emerged. This advocates demand-based strategies whereby policies and measures that affect the pattern of the demand for people to travel are selected and implemented. Such measures can be grouped under Travel (Traffic) Demand Management and Land Use Management strategies.

The overall aim of this research is to provide a means of understanding Travel Demand Management in a comprehensive manner and assist in decisions on whether to use and implement (i.e. assess potentiality of) Travel Demand Management in relieving traffic congestion in Cairo.

## **2. OBJECTIVES**

The main objectives of this research can be stated as follows:

- 1-To review and compare the main strategies adopted for relieving traffic congestion and in particular to review and categorise the various Travel Demand Management policies and measures.
- 2-To recognize the work trip characteristics, patterns of parking of car users in Cairo and determinants affecting their mode choice to use the private car.

3. To expose car users to three main potential Travel Demand Management alternatives namely, the introduction of a new premium bus transit service, an organised carpooling service, and the possibility of teleworking, with the intention of identifying car users' acceptability of these measures and their perception towards possible modal shift and use of these services.
4. To assess the potentiality, in terms of acceptability, applicability and effectiveness, of a set of Travel Demand Management, Land Use Management and Traffic Management and Control related measures that are meant to relieve the traffic congestion problem in Cairo.
5. To identify whether differences in socio-economic and work trip characteristics of car users would have a significant effect on their perceptual judgment towards the potentiality (acceptability, applicability, effectiveness) of Travel Demand Management, Land Use Management and Traffic Management and Control related measures in relieving the traffic congestion problem in Cairo.
6. To suggest an integrated package of supply and demand based strategies, policies and measures that are meant to relieve traffic congestion in Cairo.

While, the first objective is discussed in the following two sections, the second to the fifth objective were mainly achieved through the statistical analyses of the responses to a questionnaire survey conducted with a sample of car users in Cairo. The last objective was mainly based on the literature review, the results of the analysis of the questionnaire and the experience of the authors.

### **3. STRATEGIES FOR RELIEVING TRAFFIC CONGESTION**

Countries all over the world have been, for years, aspiring for economic growth. Recently, the term sustainability has been added to this goal to become sustainable economic growth. Sustainability reflects a concern for reducing resource and material consumption to ensure the ability of future generations to sustain themselves. As shown in Figure 1, the demand for travel is a derived demand resulting from societies' pursue towards sustainable economic growth as well as from the patterns of land use and urban development.

In order to meet the demand for travel, transport infrastructure is constructed and transport facilities are provided. However, it is always the case in most urban areas and specially in developing countries that the transport supply system (mainly the road network) becomes inadequate in meeting current demands for travel. When this supply/demand imbalance occurs, the problem of traffic congestion arises. This problem is accompanied by other inter-related negative impacts, namely delays causing an increase in travel costs, traffic accidents, environmental pollution and energy consumption. All of these would have their negative feedback effects on the pursue for sustainable economic growth, see Figure 1.

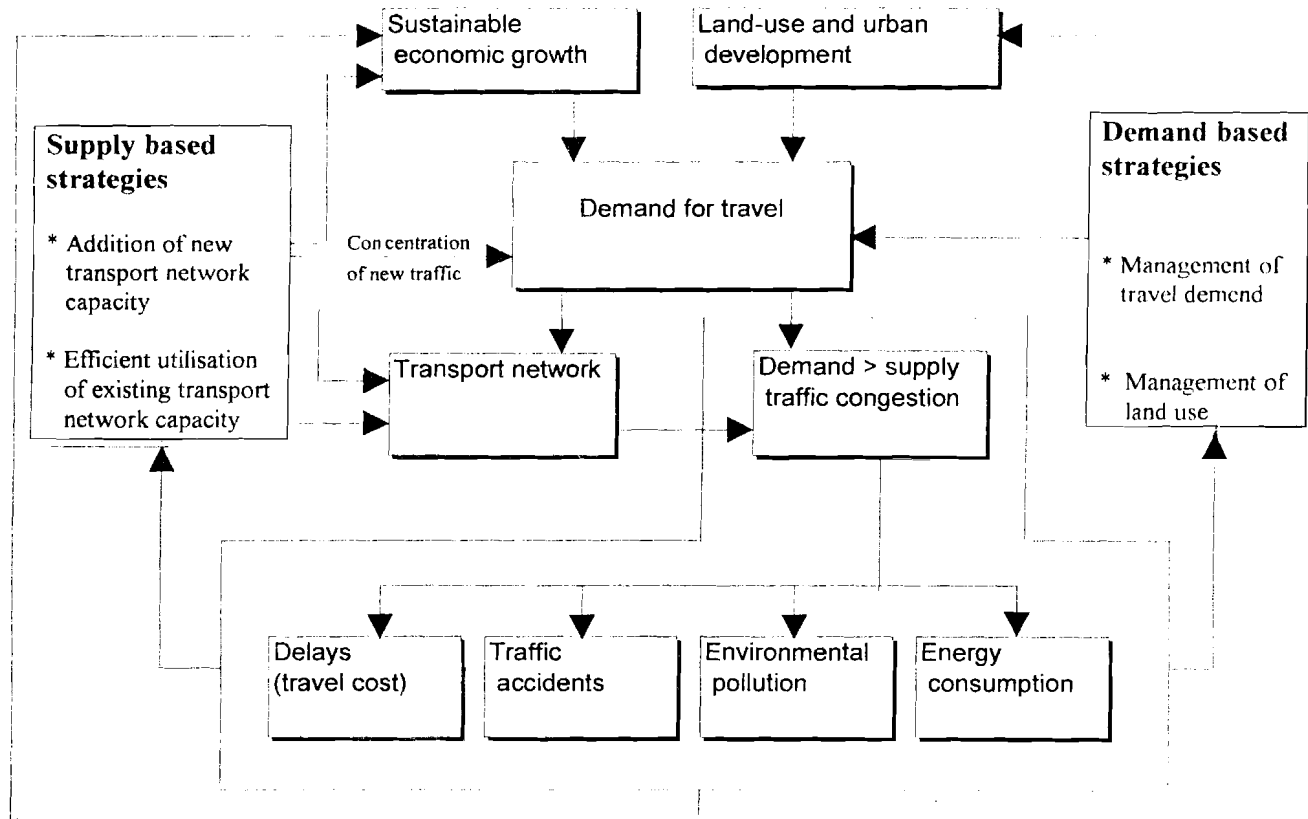


Fig. 1 Main strategies adopted to relieve traffic congestion

The traditional strategy for tackling the traffic congestion problem has been, for years, to add more capacity to the transport supply system through expansion of road network infrastructure by widening existing roads and constructing new ones, thus allowing for better traffic conditions. This is known as Transportation System Management. However, this approach has its limitations, in terms of absorbing an enormous amount of scarce financial and land resources, causing environmental intrusion, and generally increasing the environmental and safety hazards. Above all, this approach has frequently been reported to ultimately cause the generation of new and suppressed traffic.

In many countries, where resources are becoming limited, the tendency has been to adopt policies and measures that enable the utilization of road space in the most efficient manner. Such strategy is known as Traffic Management and Control. Both strategies can be grouped under the heading supply-based strategies, see Figure 1.

In recent years, a significant change in thinking had emerged. This advocates demand-based strategies whereby policies and measures that affect the pattern of the demand for people to travel are selected and implemented. Such measures can be grouped under Travel Demand Management and Land Use Management strategies, see Figure 1.

The primary purpose of Travel Demand Management is to reduce the impact of travel on the road and transport system by improving the efficiency of demand for travel. This can be done by applying measures that are meant to modify car users' behaviour towards reducing the amount and need for car travel, increasing car usage efficiency and reducing the number of cars using the road system at any given point in time. These are accompanied by other measures that are meant to maximise travellers' moving capability of using the transportation system by providing a wide variety of mobility options. Indeed, it has been stated in one of the relatively recent World Bank reports, see *Urban Transport in Asia*, that one of the World Bank advocated strategies is to lend on the basis of both Travel Demand Management and environmental management. For comprehensive guidelines and reference manuals on Travel Demand Management, see Comsis and ITE, 1993, OECD, 1994 and AUSTROADS, 1995.

As regards Land Use Management, its primary purpose is to control the trip generating characteristics of land use and to promote land use patterns that supports Travel Demand Management. A detailed study that looked at activities designed so that the most interesting land use and urban design variables could be tested to determine their influence on travel behavior was reported in Cambridge Systematics, 1994.

#### **4. CATEGORISATION OF CONGESTION MANAGEMENT STRATEGIES POLICIES AND MEASURES**

The literature includes several classifications of congestion management strategies, policies and measures, see OECD, 1994 for a representation of the European classification, see AUSTROADS, 1991 for a representation of the Australian classification and see Comsis and ITE, 1994 as a representation of the American classification. Based on these and other sources, this research presents in Figure 2 a comprehensive hybrid categorisation of congestion management strategies, policies and measures.

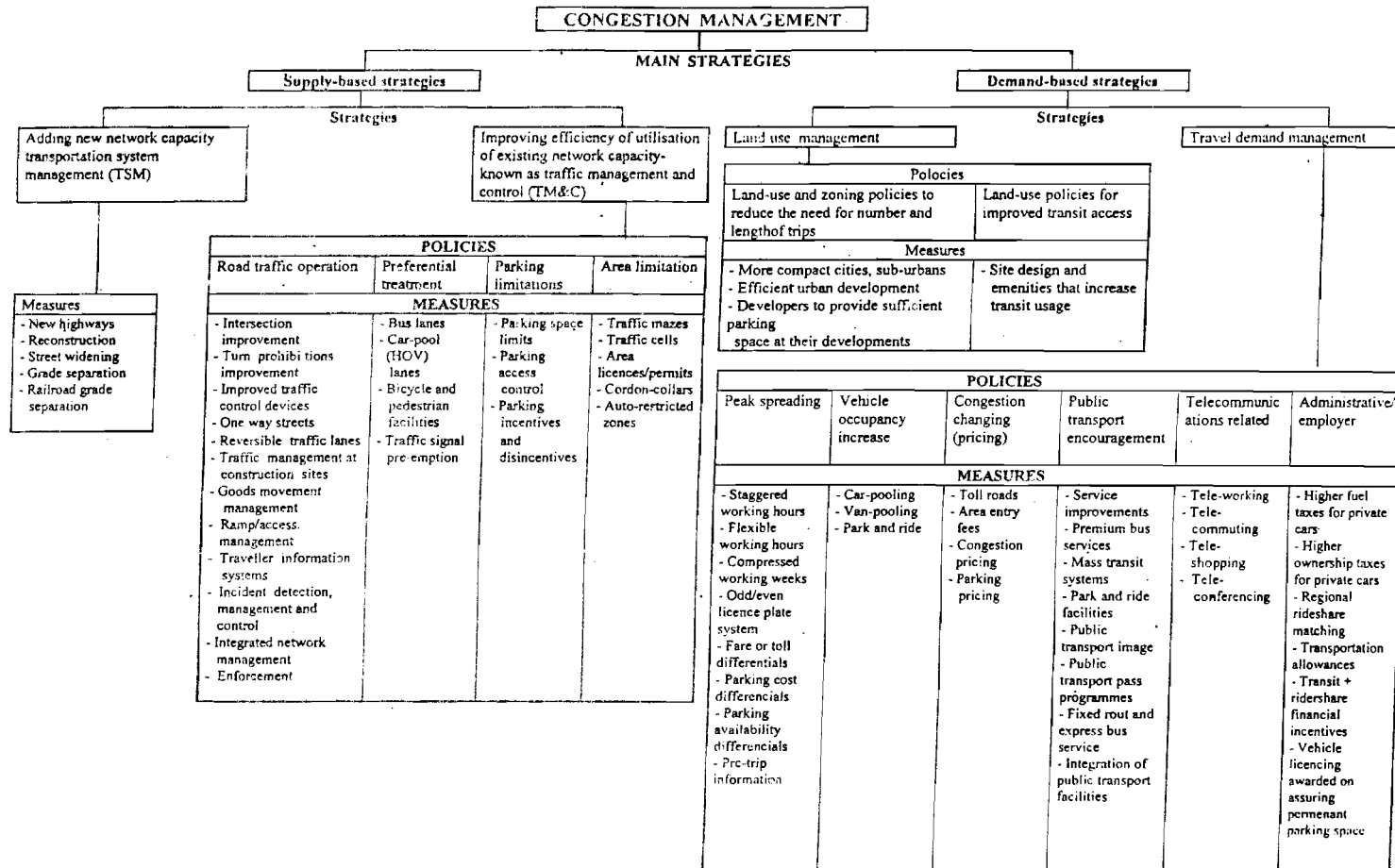


Fig. 2 A comprehensive categorisation of congestion management strategies, policies and measures

The next sections present the details of an analysis of a questionnaire survey conducted with a sample of car users in Cairo with the intention of assessing the potentiality of Travel Demand Management and other related measures in relieving traffic congestion in Cairo.

## **5. SURVEY DETAILS AND SAMPLE REPRESENTATION**

A questionnaire survey was conducted with a sample of car users in Cairo. The questionnaire comprises attitudinal ranking and choice type questions. Before designing the questionnaire, thorough discussions, and examination of relevant literature were carried out. These helped in identifying the different factors related to the potentiality of Travel Demand Management measures in relieving traffic congestion that ought to be investigated and hence included in the questionnaire form. The questionnaire was piloted several times and the insight gained from meetings with car users, and interviews with transport experts helped in refining the questionnaire to its present form.

To capture a random sample of car users, the researchers were first oriented towards conducting household surveys (trip origin based surveys) as well as parking surveys (destination based). These two types of surveys are commonly used in Travel Demand Management studies conducted elsewhere. However, logistical, resources and permission difficulties were envisaged in conducting household surveys.

Car owners are considered to be affluent groups of the society. Most car users are members in social-sporting clubs located in different affluent districts in Cairo. A common activity for car users is to visit these clubs specially at weekends. Therefore, it was decided to conduct most of the surveys with randomly selected members of clubs at the weekends. Three clubs were selected, namely Heliopolis and El-Shams clubs in Heliopolis, a district in the east of Cairo and El-Maadi club at El-Maadi, a district in the west of Cairo. The surveyors were instructed to ensure that at least two conditions are satisfied in respondents, namely a working adult having access to a private car and driving to work at least once a week. If several members of a family were present, the questionnaire was handed to only one member. In addition some questionnaires were distributed to car users at their work destination. Table 1 shows that a total of 731 valid questionnaire forms were obtained (i.e. a response rate of 70%). The response rate to the questionnaire survey was considered acceptable.

Table 1 Details of survey response rate

| Number of questionnaire forms distributed | Number of questionnaire collected / returned | Number of valid responses | Response rate =<br>$\frac{\text{No. of valid responses}}{\text{No. of questionnaires distributed}}$ |
|---|--|---------------------------|---|
| 1050                                      | 793  | 731                       | 70 %  |

## **6. SOCIO-ECONOMIC CHARACTERISTICS**

Socio-economic statistics of the sample of respondents is displayed in Table 2. The table shows that the respondents live mainly in Heliopolis, which is considered to be the most



affluent district in Cairo with the highest car ownership. As shown, a typical family size of an affluent family in Egypt is 4 with a monthly income of over 2000 Egyptian pounds (L.E.) (\$ 1 = 3.4 L.E.). A typical rate of car ownership is 1 car per family with 2 members of the family having access to the car. The table shows the dominance of male respondents (91%) which can be taken to reflect that the majority of private car users in Cairo are males. Respondents represent several professions with the engineering profession being dominant. A typical work type is companies. Most of the work trip destinations are located in the districts of Giza (i.e. Mohendseen, Dokki, . etc). The average age of the respondents was 45 years.

The questionnaire responses were analyzed to investigate, understand and statistically infer the work trip characteristics, patterns of parking, determinants affecting mode choice of private car, perception of car users towards potentiality, in terms of acceptability, applicability and effectiveness, of the main Travel Demand Management, Land Use Management and Traffic Management and Control related measures in relieving traffic congestion in Cairo.

## **7. WORK TRIP CHARACTERISTICS**

In most urban areas, work trips constitute almost 75% or more of total trips. The questionnaire was only concerned with investigating the potentiality of introducing Travel Demand Management, Land Use Management and Traffic Management and Control measures to relieve traffic congestion through the efficient management of the demand for making work trips by private cars. Work trip characteristics of respondents are displayed in Table 3. The table shows that the average time for a work trip in Cairo using a private car is 32 minutes. Almost 43% of the respondents work 6 days per week. However, a significant number of respondents (35%) work 5 days per week which is typical of the private sector and banking. The analysis shows that most of the respondents weekly work trip commuting is undertaken using private cars, where 35% have stated that they use their cars 6 times per week and 31% have stated that they use their cars 5 days a week. This demonstrates that almost 12%  $[(43+35) - (35+31)]$  of the respondents have a tendency to leave their private cars and use another mode of transport, including car sharing, for at least one working day per week. This conclusion can be verified by looking at the stated car occupancies which despite dominated by the single occupancy vehicle (21%), yet 16.3% stated that their average car occupancy is 2 passengers, and 16% stated that their average car occupancy is 3 passengers. The majority of respondents (70%) stated that using a car is not essential for performing their work.

## **8. PATTERNS OF PARKING**

In an attempt to show the effect of parking patterns on road space utilization, Figures 3 and 4 display the percentage distribution of types of parking used by car owners at residential areas and work destinations. The figures demonstrate that 65% and 52% of respondents use on street parking respectively at residential locations and work destinations. On street parking usually takes place on both sides of the streets. This leads to a reduction of the number of lanes for moving vehicles. This might be relatively acceptable in residential areas where traffic volume and Land Use Management speeds are low, and parking is a necessity. However, most of the work sites are located on district or primary distributors meant to allow the through traffic movement and where on street parking should be banned or severely limited. Garage and off street parking ought to be the option for work site parking. As shown from Figure 4, 45% of respondents use garage parking for their work trips. This should be further encouraged

Table 2 Socio-demographic characteristics of questionnaire respondents

|                           |   |                  |                   |                        |                 |                     |                  | Missing      | Mode                  |
|---------------------------|---|------------------|-------------------|------------------------|-----------------|---------------------|------------------|--------------|-----------------------|
| House hold origin         | % | Heliopolis<br>45 | Ma-aady<br>28     | Nasr City<br>15        | Helwan<br>4     | Others<br>8         |                  |              | Heliopolis<br>45      |
| Family size               |   | 1                | 2                 | 3                      | 4               | 5                   | 6                | > 6          | 4                     |
| (No. of family members)   | % | 2.5              | 10.5              | 19                     | 43              | 16                  | 7                | 2            | 43                    |
| Car ownership             |   | 1                | 2                 | 3                      | >= 4            |                     |                  |              | 1                     |
| (No. of cars /family)     | % | 46               | 44                | 8                      | 2               |                     |                  |              | 46                    |
| No. of car users / family | % | 1                | 2                 | 3                      | 4               | > 4                 |                  |              | 2                     |
|                           | % | 24               | 50                | 12                     | 6               | 1                   |                  | 7            | 50                    |
| Family income category    | % | < 500<br>3       | 500-1000<br>15    | 1000-1500<br>20        | 1500-2000<br>18 | > 2000<br>33        |                  | 11           | > 2000<br>33          |
| Gender                    | % | Males<br>91      | Females<br>9      |                        |                 |                     |                  |              | Males<br>91           |
| Profession                | % | Engineers<br>19  | Accountants<br>15 | General managers<br>12 | Teachers<br>10  | Medical doctor<br>7 | Busines men<br>6 | Others<br>11 | 20<br>Engineers<br>19 |
| Type of work              | % | s<br>6           | Universities<br>6 | Hospitals<br>5         | s<br>3          | Clubs<br>1          | Schools<br>1     | Others<br>3  | 75<br>Companies<br>6  |
| Work trip destination     | % | Giza<br>17       | Heliopolis<br>14  | CBD<br>12              | Nasr City<br>11 | Ma-aady<br>6        | Helwan<br>6      | Others<br>13 | 21<br>Giza<br>17      |

Valid respondents = 731

Table 3 Work trip characteristics of questionnaire respondents

| Average work trip time (min.) | Working days / week Days (%) | Mode | Work trips by car /week Days (%) | Mode | Car occupancy (including driver ) Passengers( % ) | Mode | Car essential for work (%) | Mode |
|-------------------------------|------------------------------|------|----------------------------------|------|---|------|----------------------------|------|
| 32                            | 1 ( 0.1 )                    |      | 1 ( 2.7 )                        |      | 1 ( 21.0 )  | 1    | Yes (15.1 )                | No   |
|                               | 2 ( 1.1 )                    |      | 2 ( 4.4 )                        |      | 2 ( 16.3 )  |      | No (69.6)                  |      |
|                               | 3 ( 3.1 )                    |      | 3 ( 6.0 )                        |      | 3 ( 16.0 )  |      |                            |      |
|                               | 4 ( 4.0 )                    |      | 4 ( 5.3 )                        |      | 4 ( 6.8 )   |      |                            |      |
|                               | 5 ( 35.0 )                   |      | 5 ( 30.9 )                       |      | 5 ( 2.3 )   |      |                            |      |
|                               | 6 ( 43.4 )                   | 6    | 6 ( 34.7 )                       | 6    | > 5 ( 1.1 )                                       |      |                            |      |
| Missing                       | ( 9.2 )                      |      | ( 12.9 )                         |      | ( 36.5 )  |      | ( 15.3 )                   |      |

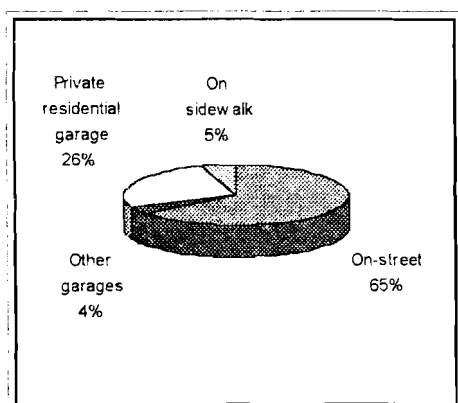


Fig. 3 Parking patterns at residential areas in Cairo

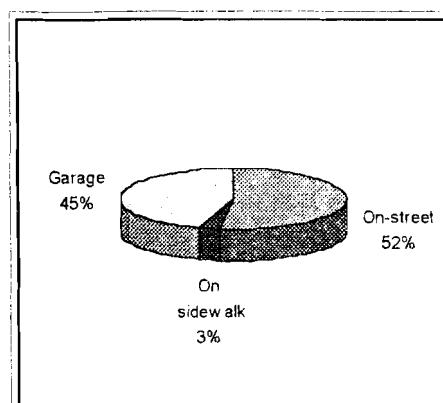


Fig. 4 Parking patterns at work destinations in Cairo

## 9. DETERMINANTS AFFECTING CHOICE OF PRIVATE CAR FOR WORK TRIPS

Diagrammatic representations of the responses to some of the questionnaire questions are obtained through the use of bar charts. In viewing the bar charts, note that rank "1" signifies the highest degree of importance, in relative terms, given to the respective factor/parameter. When there is no rank occurrence, there exist two interpretations to explain it. The first is that

the respondent felt that he/she did not have enough information and/or knowledge to rank the particular parameter, the second is that the respondent did not consider the particular parameter important enough to be ranked. In this research, the second interpretation is considered to be more plausible. This is mainly due to the high number of no rank occurrences for specific factors and parameters originally expected to have a low level of importance from insights gained from the field study.

The average weighted ranking of determinants thought to influence the choice of private car as an attractive mode for work trips is displayed in Figure 5. The figure shows that “**saving of time**” is considered by most respondents as the most important factor affecting their preference to use a private car as the mode for commuting to work. This is followed, in order, by:

- Comfort
- Door to door (home to work) mode of transport
- Feeling of privacy
- Security
- Social status
- Safety

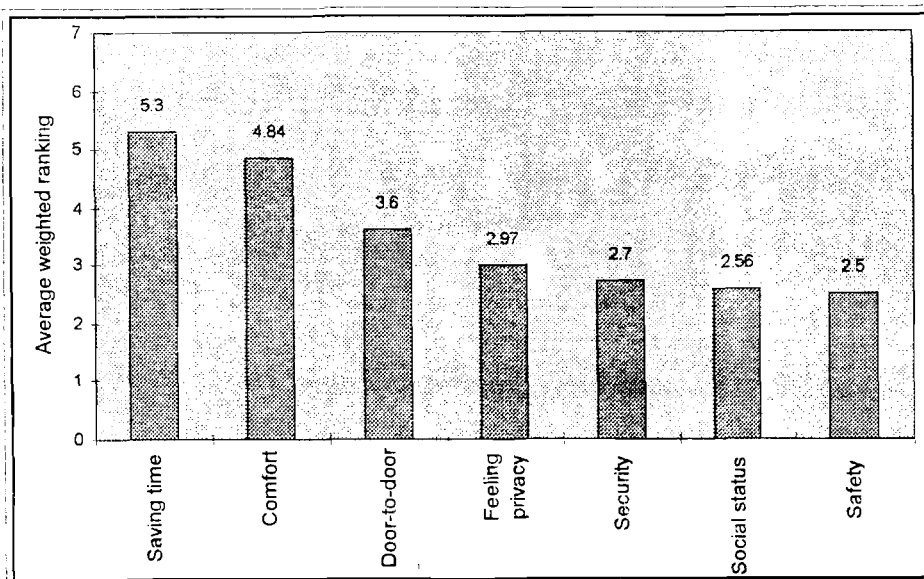


Figure 5 Average weighted ranking of determinants affecting choice of private car for work trips

#### **10. ALTERNATIVE MODES AVAILABLE FOR WORK TRIPS**

Respondents were provided with a list of all potential modes that can be used as an alternative to the private car for commuting to/from work. Respondents were asked to indicate which of

these modes they perceive as available to them and whether they use these modes and how frequently. Figure 6 demonstrates the extent of availability of alternative modes as perceived by car users. On one hand, the figure shows that taxis and to some extent public buses are recognised by some respondents as existing available alternatives to private cars. On the other hand, the figure also shows that carsharing is very rarely recognised by respondents as an existing alternative to private cars. The frequency of usage of these alternative modes is displayed in Table 4. The table demonstrates the extremely limited usage of these alternative modes by those car users who recognise the existence of such modes.

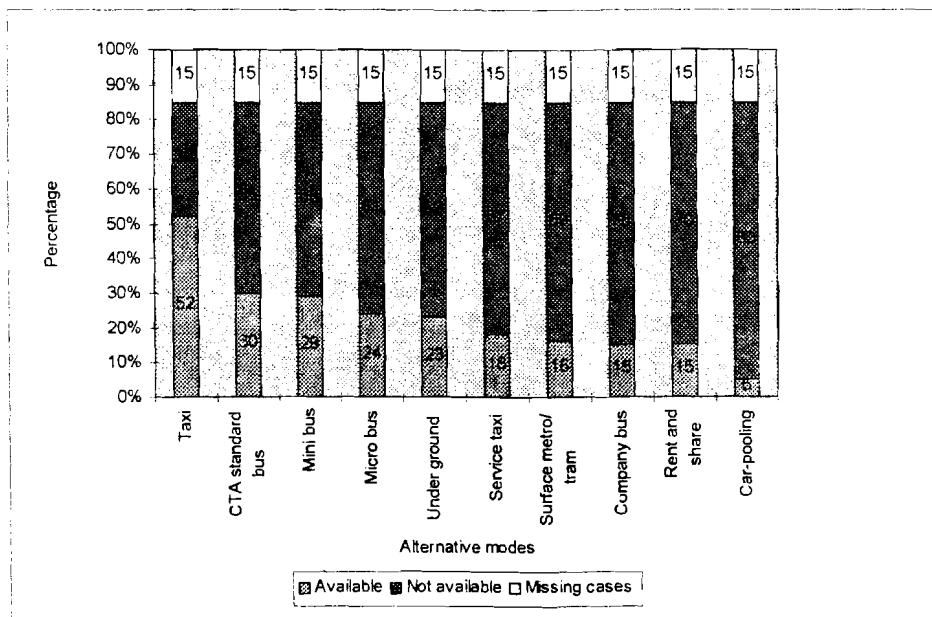


Fig. 6 Availability of alternative modes as perceived by car users

Table 4 Frequency of usage of alternative modes to private car

| Alternative mode \ Freq. usage | Taxi | CTA std. bus | Mini bus | Micro bus | Under-ground metro | Service taxi | Surface metro/ tram | Company bus | Rent and share | Car-pooling |
|--------------------------------|------|--------------|----------|-----------|--------------------|--------------|---------------------|-------------|----------------|-------------|
| 0                              | 47   | 27           | 25       | 21        | 19                 | 16           | 13                  | 11          | 13             | 5           |
| 1                              | 3    | 1            | 1        | 1         | 1                  | 1            | 1                   | 1           | 1              | 0           |
| 2                              | 2    | 1            | 1        | 1         | 1                  | 1            | 1                   | 1           | 1              | 0           |
| 3                              | 0    | 1            | 1        | 1         | 1                  | 0            | 1                   | 1           | 0              | 0           |
| 4                              | 0    | 0            | 1        | 0         | 1                  | 0            | 0                   | 1           | 0              | 0           |

## 11. PREMIUM BUS TRANSIT SERVICE: A PROPOSED TRAVEL DEMAND MANAGEMENT MEASURE

One of the well known Travel Demand Management alternatives is to improve the level of service of public transit so as to attract car users to leave their cars and use these premium services. In an attempt to explore the perception of car users towards the importance of characteristics that might be present in a proposed premium bus transit service, Figure 7-a shows the ranking of these characteristics. According to Figure 7-b which displays, in order of magnitude, the average weighted ranking of these characteristics, the “buses guaranteed to arrive at scheduled and

advertised times” is perceived as the most important characteristic to be provided in the newly proposed service. This is followed, in order, by:

- Buses offering direct services with no need for transfers
- A convenient seat is guaranteed
- Bus stops near home/work
- Frequent service
- Fast service
- Air conditioned buses

By comparing the determinants affecting the preference of using private cars with the proposed premium bus service characteristics, one can notice the high importance placed on reliability and time saving factors.

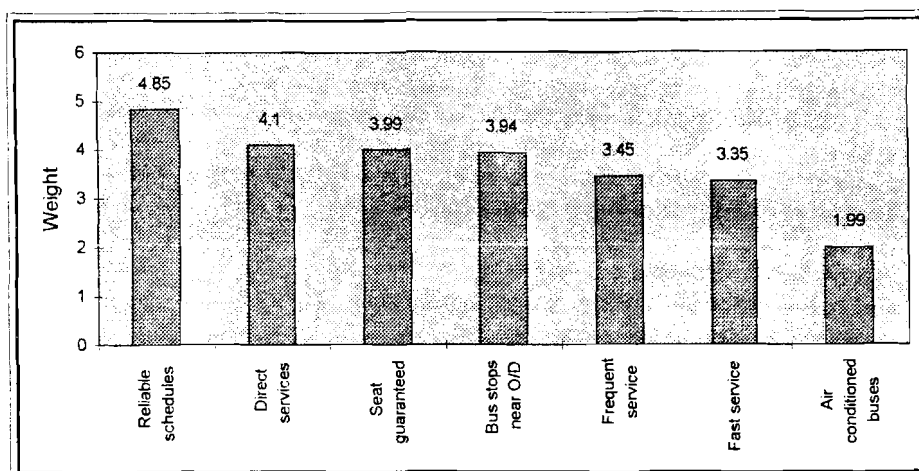


Fig. 7 Average weighted ranking of characteristics of a proposed premium bus transit service

Respondents were also asked to state their attitude as to whether the provision of such a service would encourage them to leave their cars and use these premium buses, Figure 8 shows that 65% of the respondents stated their willingness to undertake such a modal shift.

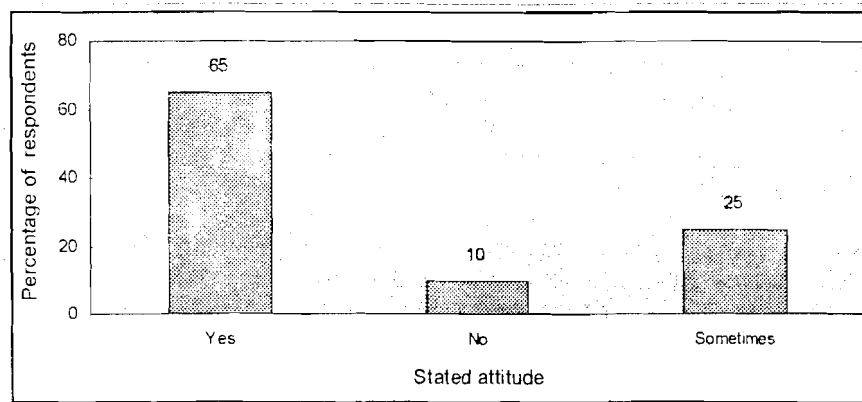


Fig. 8 Attitude towards potential future usage of premium bus transit service

## 12. ORGANISED CARPOOLING: ANOTHER PROPOSED TRAVEL DEMAND MANAGEMENT MEASURE

Another well known Travel Demand Management alternative is to increase the average occupancy of private cars through ride sharing (referred to as carpooling). Carpooling relies heavily on the desirability of private car owners to participate in such a system. It should be well organised to attract car owners into participation. In an attempt to explore the perception of car users towards the importance of factors that might discourage them from using a carpooling system, Figure 9 displays in order of magnitude, the average weighted ranking of these factors where **“fear of sometimes being delayed”** is perceived as the main possible disadvantage in such a system. This is followed, in order, by:

- Feeling that some privacy is lost
- Fear of sharing with unsafe drivers
- Feeling insecure of riding with people you do not know
- Do not like to share with smokers
- Do not like to share with talkative people
- Do not like to share with opposite gender

By comparing the determinants affecting the preference of using private cars with the factors that might discourage car owners to participate in a carpooling system, one can again notice the high importance placed on the time factor.

Respondents were asked to state their attitude as to whether the organization of such a ride share system, in a manner that avoids all the previously stated discouragement factors, would

inevitably encourage them to leave their cars and carpool. Figure 10 shows that 49% of the respondents stated their willingness to use such a service. The majority of the respondents (41%) thought that a private agency would be the best form for organising such service. see Figure 11. However, as shown in Figure 12, 52% of the respondents stated their unwillingness to participate with their own cars in such a system.

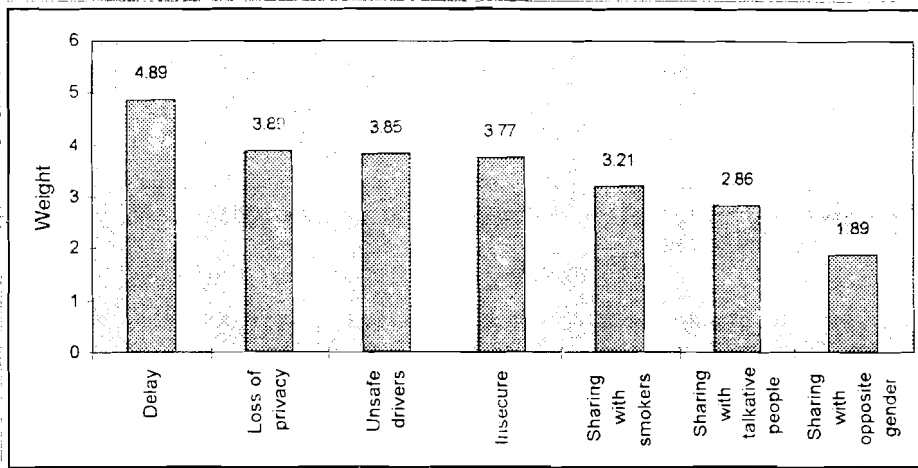


Fig. 9 Average weighted ranking of factors discouraging participation in carpooling

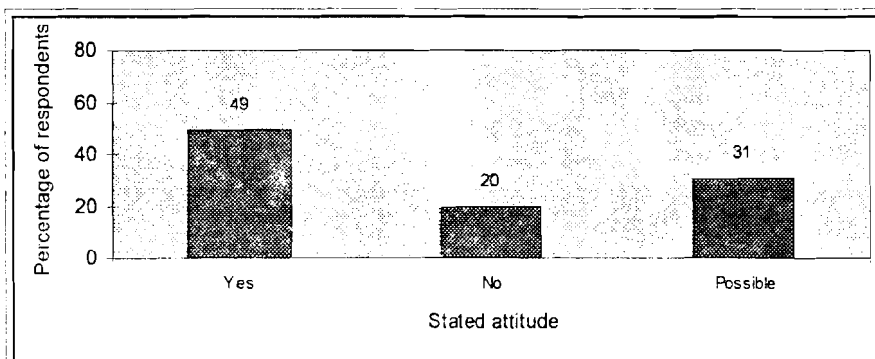


Fig. 10: Attitude towards potential future usage of a well organised carpooling system



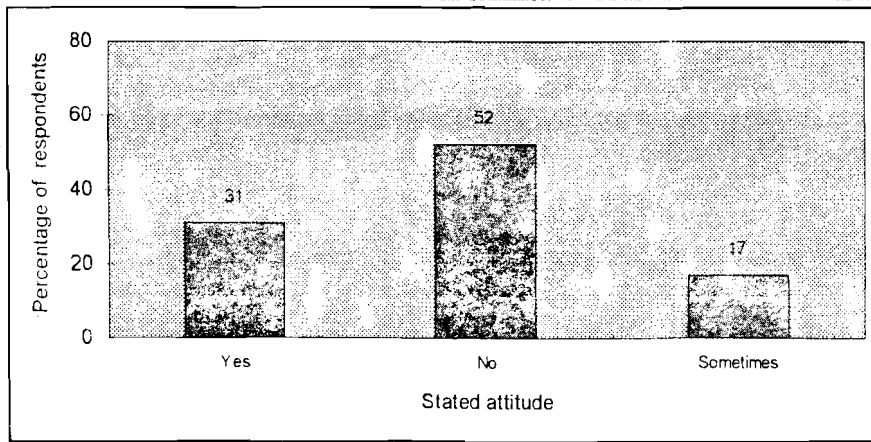


Fig. 11 Attitude towards potential future participation (using own car) in a well organised carpooling

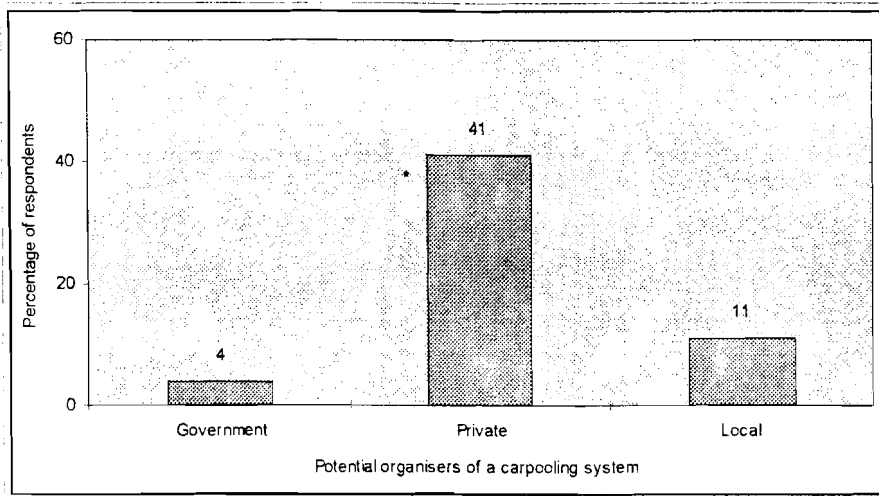


Fig. 12 Potential organisers of a carpooling system (\* Note : 44% are missing cases )

### **13. WORK AT HOME ALTERNATIVE (TELEWORKING)**

In order to reduce the number of work trips, it could be proposed to carry out some of the work duties at home for a few days or more per week instead of doing all job tasks at the work place. This is one of the promising forms of Travel Demand Management, known as 'teleworking'. Teleworking involves working for part of the time away from the usual work base. Teleworking could have a significant effect on travel behaviour not only for individuals involved in teleworking but also for their families. The effect on travel behaviour could include variations in the amount of travel, the modes used and the time of travel. Teleworking reduces

the amount of car travel related to work trips, especially during congested periods. A recent study that looked at the impact of telecommunications (including teleworking and telecommuting) on travel demand towards the next decade was reported in Risse et al., 1994.

Respondents were asked as to whether the nature of their jobs can allow them to carry out some of the work duties at home. Figure 13 shows that only 38% of respondents have indicated that some of their work duties can be performed at home. Of these respondents, 74% have indicated their willingness to be allowed to stay at home for some days during the week to perform such duties, see Figure 14.

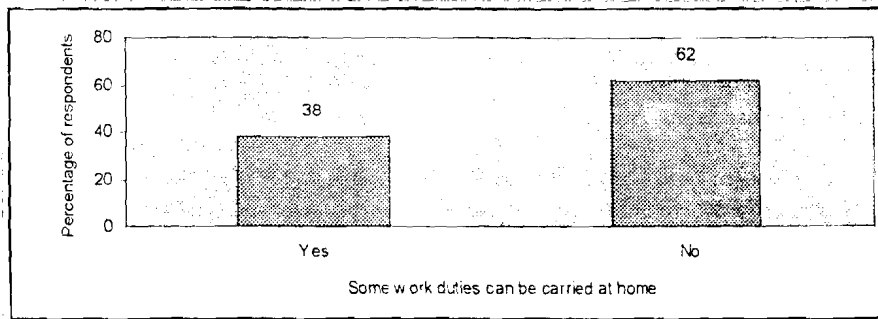
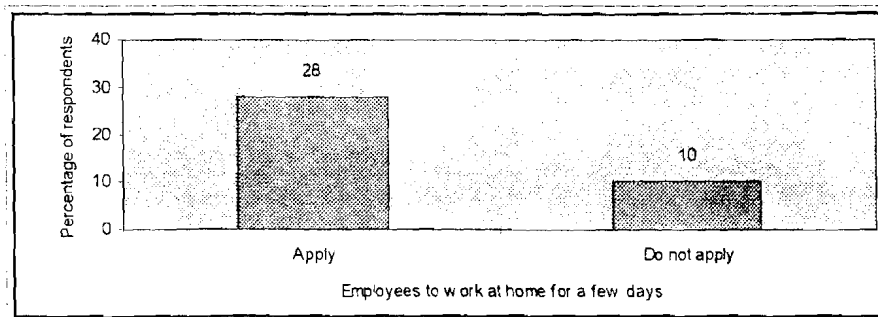


Fig. 13 Potentiality of some work duties to be carried at home



\* Note: Percentages are a split of respondents answering "yes" in previous figure

Fig. 14 Acceptability for teleworking

#### 14. APPLICABILITY AND EFFECTIVENESS OF SOME Travel Demand Management LAND USE MANAGEMENT & TRAFFIC MANAGEMENT AND CONTROL RELATED MEASURES IN RELIEVING TRAFFIC CONGESTION

Based on literature survey and authors' experience, a group of 6 Travel Demand Management measures, 1 Land Use Management measure and 2 Traffic Management and Control related measures were selected as potentials for relieving traffic congestion in Cairo. These were listed in the questionnaire form and respondents were asked to indicate the applicability and extent of effectiveness of each of these measures in terms of relieving traffic congestion in Cairo. Table 5 shows the percentage of respondents indicating the applicability of the various measures. It is assumed that a respondent indicating the applicability of a measure, is in fact implicitly indicating his/her acceptability for the implementation of such a measure. As can be shown from the table, that **staggered working hours** is considered by most respondents (66%) to be highly applicable and by (26%) of these respondents to be fully effective. On the other hand, vehicle licensing to be granted on assuring permanent parking space was considered by most respondents (57%) to be inapplicable.

As for the proposed Land Use Management related measure, the table demonstrates that the majority of respondents (68%) have indicated the applicability of **developers having to provide parking space in their developments** and 40% of these respondents indicated that such a measure could be fully effective in relieving traffic congestion.

As for the two Traffic Management and Control measures, most respondents (60%) have also indicated that **strict enforcement of illegal parking as well as the provision of parking incentives for High Occupancy Vehicles (HOV) and disincentives for Single Occupancy Vehicles (SOV)** are highly applicable measures and (25%) of these respondents have pinpointed to the full effectiveness of such measures. This emphasises the results obtained regarding the potential congestion problems arising from on street parking and hence the absorption of road space, causing a reduction in through traffic flow and leading to traffic congestion. On the other hand, the designation of exclusive separate lanes for HOV was perceived by 47% of respondents to be inapplicable.

#### 15. CAR USERS PERCEPTUAL JUDGMENT ON TRAVEL DEMAND MANAGEMENT MEASURES AND ATTRIBUTES: IS THERE A DIFFERENCE ?

The questionnaire used in this research was designed to obtain the responses mainly in a categorical and ordinal form. According to Siegel and Castellan, 1988 'sample values almost invariably differ somewhat, and the question is, whether the differences among the samples signify genuine population differences, or whether they represent merely chance variations such as are expected among several random samples drawn from the same population. Nonparametric statistical tests can indicate whether differences in group samples are evident enough to lead to the conclusion that the circumstantial conditions of, or that the processes applied to, each of these groups are different. These tests are also well suited for analysing nominal and ordinal data.

**Table 5 Applicability and effectiveness of Travel Demand Management , Land Use Management and Traffic Management &Control measures to relieve traffic congestion in Cairo**

| Type of suggested measures | Suggested measure  | Applicability  |                | Effectiveness |        |                 |
|----------------------------|--|--|----------------|---------------|--------|-----------------|
|                            |  | Not applicable (%)   | Applicable (%) | Limited       | Medium | Fully effective |
| TDM measures               | Staggered working hours  | 19   | 66             | 18            | 22     | 26              |
|                            | Odd-Even licence plate number system   | 51   | 34             | 11            | 11     | 12              |
|                            | Vehicle licencing granted on assuring permanent parking space                                | 57   | 28             | 12            | 8      | 8               |
|                            | Enterance to CBD tolled  | 42   | 43             | 17            | 15     | 11              |
|                            | Restriction on importing private cars  | 40   | 45             | 25            | 12     | 8               |
|                            | No petrol subsidy for private cars   | 45   | 40             | 27            | 7      | 6               |
|                            | LUM measure  | Developer to ensure provision of parking space in their developments | 17             | 68            | 12     | 16              |
| TM & C measures            | Strict enforcement of illegal parking , parking incentives for HOV and disincentives for SOV | 25   | 60             | 19            | 16     | 25              |
|                            | Separate lanes exclusively for HOV   | 47   | 38             | 16            | 12     | 10              |

\* Note : 15 % of respondents are missing cases

### 15.1 Testing Hypothesis of No Difference in Responses Among Groups of Socio-Economic and Trip Making Characteristics

The aim of the analysis, presented in this sub-section, is to attempt to infer, statistically, whether there is any significant difference in the patterns of car users perceptual judgment regarding Travel Demand Management measures and attributes as a result of variation in five socio-economic and three work trip characteristics.

The five selected socio-economic characteristics and their group divisions are as follows:

- Gender (male versus female)
- Family size (a family of 1 member versus 2 versus 3 versus 4 versus 5 versus 6 members)
- Family income category (<500 L.E., 500-1000, 1000-1500, 1500-2000, >2000 L.E.)
- Car ownership (1 car versus 2 versus 3 versus 4 cars)
- Car users per family (1 user versus 2 versus 3 versus 4 users)

On the other hand, the three selected work trip related characteristics and their group divisions are as follows:

- Car occupancy for work trips including driver (1 passenger versus 2 versus 3 versus 4 versus 5 passengers)
- Working days per week (1 day versus 2 versus 3 versus 4 versus 5 versus 6 days)
- Work days per week when car is used (1 day versus 2 versus 3 versus 4 versus 5 versus 6 days)

This comparison is meant to test whether, as a result of variability in these five socio-economic and three work trip related characteristics, there will be a difference in the way car users perceive different components of Travel Demand Management measures.

Where the variability in a sampling parameter is only limited to two independent Groups (i.e.  $G = 2$ ) as in gender (male versus female) the Wilcoxon-Mann-Whitney (M-W) test is appropriate. On the other hand, the Kruskal-Wallis one-way analysis of variance (K-W test) is considered to be the most appropriate test to establish whether there is a significant difference among  $G$  independent sample groups. (i.e. where  $G > 2$ ), or whether they have been drawn from the same population. These tests allow the flexibility of the various samples to be random samples obtained from different populations, and where it is also acceptable to have these samples of different sizes.

The rejection/confidence level, i.e., the level of significance for each of these tests, is set at  $\alpha = 0.05$ , where the null hypothesis ( $H_0$ ) suggests that there is no significant difference in the responses among the control groups ( $G$ ) and that the samples are drawn from populations having the same distribution. On the other hand, the alternative hypothesis ( $H_1$ ) assumes the converse, there is a significant difference in the responses among the control groups ( $G$ ) and that the samples are drawn from populations stochastically different, i.e., having different statistical distributions explaining them. The null hypothesis is rejected if the M-W or the K-W tests produce values with a probability of occurrence, under the null hypothesis, equal to or less than  $\alpha$  (the probability of rejection).

Results of applying these tests to some of the questionnaire parameters are displayed in Table 6. The table shows for each of the parameters tested using the M-W or the K-W test, the probability of occurrence, and whether the null hypothesis is rejected or not rejected and consequently whether there is a significant or non-significant difference.

### 15.2 Testing Hypothesis of No Agreement Among Respondents

A statistical measure of agreement and its significance were computed to test the judgmental consensus among all respondents to the questionnaire ranking questions. Measures of agreement are, specifically, useful in obtaining an understanding and appreciation of inter-judgment reliability.

When the responses are at least of the ordinal level of information, the Kendall coefficient of concordance **W** test is useful in determining the agreement among several respondents. The **W** coefficient is a measure of the relation among several rankings given by the respondents. The **W** coefficient represents an index of the degree of difference between the actual agreement shown in the data, and the total perfect agreement. Values of the **W** coefficient range between zero and one.

The null hypothesis ( $H_0$ ) suggests that the **N** sets of responses are independent, i.e., the respondents' rankings are unrelated to each other. **N** here is equal to the total number of valid responses. On the other hand, the alternative hypothesis ( $H_1$ ) assumes the converse; that the **N** sets of responses are dependent, i.e., the respondents' rankings are related to each other. The rejection/confidence level, i.e. the level of significance for this measure of agreement test, is set at  $\alpha = 0.05$ .

If the null hypothesis is rejected, it is statistically inferred that the agreement among the **N** rankers is higher than it would be due to mere random chance. A high or a significant value of **W** could be understood as meaning that the respondents are applying the same criteria in ranking the questionnaire parameters. However, it should be clearly stated that a high or a significant value of **W** does not essentially mean that the observed rankings are the correct, impartial ones. Table 7 shows the value of **W** for each of the questions that were tested by the Kendall coefficient of concordance test, as well as whether the null hypothesis is rejected or not rejected.

### 15.3 Main Results of the Non Parametric Statistical Analysis of Questionnaire Responses

The main conclusions that can be inferred from the non parametric statistical analysis of the questionnaire responses can be summarised as follows:

1. The results of significance testing of the hypothesis of no difference in responses among the sample groups of respondents, displayed in Table 6, indicate that for most of the tested questionnaire components there is no significant, statistical difference in the responses among the various independent sample groups branching from the five selected socio-economic characteristics, namely gender, family size, family income category, car ownership, and car users per family.
2. The results of significance testing of the hypothesis of no difference in responses among the sample groups of respondents, displayed in Table 6, indicate that for most of the tested questionnaire components there is no significant, statistical difference in the responses among the various independent sample groups branching from the three selected work trip related characteristics, namely car occupancy for work trips, working days per week, and work days per week when car is used.

3. As a consequence of 1 and 2, it might be valid to draw conclusions pertaining to the potentiality (acceptability, applicability and effectiveness) of Travel Demand Management measures in relieving traffic congestion in Cairo from the combined responses of these groups.
4. However, it is fair to state that some questionnaire components when tested showed that there exists a statistical difference in the way these were perceived by respondents belonging to the various independent sample groups. These are mainly displayed in Table 6.
5. The results of significance testing of the hypothesis of no agreement among car users in their ranking of determinants affecting their choice of private car for work trips; characteristics of a proposed premium bus transit service, and factors discouraging participation in a carpooling system and displayed in Table 7, show that it is statistically plausible to reject the hypothesis of no consensus, regarding the rankings and that the respondents' ranking could be in agreement and hence could be related.

#### **16. A PROPOSED INTEGRATED PACKAGE TO RELIEVE TRAFFIC CONGESTION IN CAIRO**

Transportation systems are multi-dimensional in that they are multi-modal, multi-sectoral, multi-faceted, multi-problematic, multi-purpose, multi-operational, multi-organisational, multi-effect, multi-ownership, multi-network, multi-technological, and multi-disciplinary. In complex, large scale systems, like transport, problems are rooted in the basic structure of the system. Actions taken to deal with one problem may create difficulties else where.

In addition to the desirable outcomes of the transport system of mobility and accessibility, traffic congestion and other negative outcomes also result of this complex system. Traffic congestion possesses a lot of the above stated multi-dimensionality. Most traffic congestion relieve programmes can be described as piecemeal approaches, i.e. looking at separate solutions for single problems at single sites. However, this research as others, see May, 1991a & b, advocates the development of integrated packages to relieve the traffic congestion problem in Cairo. It has been also recently reported in Replogle and Dittmar, 1994, that all metropolitan areas in the USA over 200,000 should develop effective congestion management systems which integrate Travel Demand Management into transportation planning, programming and operations and include land use management and pricing elements. This requires Travel Demand Management to be integrated into all aspects of transportation and community planning and development, rather than being treated as an add-on to the current process.

This research develops an integrated congestion relief package for the city of Cairo. The package would encompass different:

- strategies,
- policies, and
- measures

that are known to play a role in relieving traffic congestion and associated problems. Several studies were undertaken to assess the effectiveness of congestion relief packages in different parts of the world, see Ingham, 1992 for a study that used SATURN to quantify the effect of congestion relief measures in the Johannesburg CBD, see Jraiw, 1992 for a quantification of the cost effectiveness of Travel Demand Management in Melbourne, see Mierzejewski, 1991 for a cost effectiveness study on Travel Demand Management in Florida. The most comprehensive of these studies was undertaken by Coleman et al., 1990 which looked at the effectiveness of Travel Demand Management throughout the USA. Prioritisation and choice of congestion relief packages can be based on criteria such as:

- public acceptability
- applicability and effectiveness
- potentiality of package ingredients to work together towards achieving favorable traffic conditions within available resources.
- ease of implementation and maintenance;
- level of support and political acceptance.
- economic appraisal;

The integrated package of strategies, policies, and measures meant to relieve traffic congestion in Cairo is displayed in Figure 15. The formation of this integrated package was partly guided by the above stated prioritisation criteria and partly dependent on the literature examination, the results and conclusions of this research and the experience of the authors. As shown in the Figure, the package integrates supply and demand based strategies including TSM, Traffic Management and Control, Land Use Management and Travel Demand Management strategies. Within each of these strategies, a number of policies are selected, which is then more detailed into a set of related specific measures.

An action program for the implementation of the integrated traffic congestion relief package ought to be developed. This entails splitting the implementation of the package into parallel and sequential stages and time framing these stages. It also requires establishing the necessary contacts and preparations with the various agents and organizations at the different levels through which the integrated safety package would be implemented. All in all, this is meant to coordinate, harmonise and guarantee the smooth implementation of these stages of the developed integrated package through the various organisations.



**Table 6 Mann-Whitney and Kruskal-Wallis statistics to test differences in perceptual judgement of car users resulting from variability in socio-economic and work trip characteristics**

| Question components  | Comparison parameters | Gender            | Family size       | Family income category | Car ownership     | Car users / family | Car occupancy      | Working days / week | Work trip by car / week |
|--|-----------------------|-------------------|-------------------|------------------------|-------------------|--------------------|--------------------|---------------------|-------------------------|
|  | Male/female           | 1 to 6            | 5 categories      | 1 to 4                 | 1 to 4            | 1 to 5             | 1 to 6             | 1 to 6              |                         |
| <b>Determinants affecting choice of private car for work trips</b> |                       |                   |                   |                        |                   |                    |                    |                     |                         |
| Safety   | 0.103<br>(NR, NS)     | 0.2<br>(NR, NS)   | 0.868<br>(NR, NS) | 0.895<br>(NR, NS)      | 0.007<br>(R, S)   | 0.664<br>(NR, NS)  | 0.072<br>(NR, NS)  | 0.121<br>(NR, NS)   |                         |
| Social status  | 0.014<br>(R, S)       | 0.007<br>(R, S)   | 0.216<br>(NR, NS) | 0.258<br>(NR, NS)      | 0.369<br>(NR, NS) | 0.534<br>(NR, NS)  | 0.026<br>(R, S)    | 0.155<br>(NR, NS)   |                         |
| Comfort  | 0.916<br>(NR, NS)     | 0.818<br>(NR, NS) | 0.552<br>(NR, NS) | 0.056<br>(NR, NS)      | 0.206<br>(NR, NS) | 0.527<br>(NR, NS)  | 0.056<br>(NR, NS)  | 0.409<br>(NR, NS)   |                         |
| Saving of time   | 0.132<br>(NR, NS)     | 0.064<br>(NR, NS) | 0.072<br>(NR, NS) | 0.265<br>(NR, NS)      | 0.041<br>(R, S)   | 0.586<br>(NR, NS)  | 0.250<br>(NR, NS)  | 0.339<br>(NR, NS)   |                         |
| Feeling of privacy   | 0.901<br>(NR, NS)     | 0.156<br>(NR, NS) | 0.749<br>(NR, NS) | 0.741<br>(NR, NS)      | 0.112<br>(NR, NS) | 0.002<br>(R, S)    | 0.003<br>(R, S)    | 0.000<br>(R, S)     |                         |
| Security   | 0.745<br>(NR, NS)     | 0.459<br>(NR, NS) | 0.122<br>(NR, NS) | 0.475<br>(NR, NS)      | 0.556<br>(NR, NS) | 0.168<br>(NR, NS)  | 0.033<br>(R, S)    | 0.120<br>(NR, NS)   |                         |
| Door-to-door   | 0.435<br>(NR, NS)     | 0.021<br>(R, S)   | 0.226<br>(NR, NS) | 0.563<br>(NR, NS)      | 0.227<br>(NR, NS) | 0.267<br>(NR, NS)  | 0.085<br>(NR, NS)  | 0.36<br>(NR, NS)    |                         |
| <b>Characteristics of a proposed premium bus service</b>           |                       |                   |                   |                        |                   |                    |                    |                     |                         |
| Bus stops near O/D   | 0.041<br>(R, S)       | 0.11<br>(NR, NS)  | 0.743<br>(NR, NS) | 0.021<br>(R, S)        | 0.068<br>(NR, NS) | 0.987<br>(NR, NS)  | 0.0502<br>(NR, NS) | 0.045<br>(R, S)     |                         |
| frequent service   | 0.663<br>(NR, NS)     | 0.917<br>(NR, NS) | 0.123<br>(NR, NS) | 0.232<br>(NR, NS)      | 0.943<br>(NR, NS) | 0.902<br>(NR, NS)  | 0.304<br>(NR, NS)  | 0.468<br>(NR, NS)   |                         |
| Reliable schedules   | 0.194<br>(NR, NS)     | 0.838<br>(NR, NS) | 0.539<br>(NR, NS) | 0.698<br>(NR, NS)      | 0.415<br>(NR, NS) | 0.610<br>(NR, NS)  | 0.282<br>(NR, NS)  | 0.821<br>(NR, NS)   |                         |
| Seat guaranteed  | 0.017<br>(R, S)       | 0.421<br>(NR, NS) | 0.812<br>(NR, NS) | 0.032<br>(R, S)        | 0.01<br>(R, S)    | 0.646<br>(NR, NS)  | 0.010<br>(R, S)    | 0.013<br>(R, S)     |                         |
| Air conditioned bus  | 0.003<br>(R, S)       | 0.005<br>(R, S)   | 0.362<br>(NR, NS) | 0.046<br>(R, S)        | 0.002<br>(R, S)   | 0.720<br>(NR, NS)  | 0.535<br>(NR, NS)  | 0.370<br>(NR, NS)   |                         |

R : Null hypothesis is rejected  
NR : Null hypothesis is **not** rejected

S : Significant difference  
NS : Non significant difference

Table 6 : Continued

|  |                   |                   |                   |                   |                   |                   |                   |                   |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| Fast service   | 0.253<br>(NR, NS) | 0.007<br>(R, S)   | 0.138<br>(NR, NS) | 0.579<br>(NR, NS) | 0.060<br>(NR, NS) | 0.456<br>(NR, NS) | 0.078<br>(NR, NS) | 0.185<br>(NR, NS) |
| Direct service   | 0.851<br>(NR, NS) | 0.762<br>(NR, NS) | 0.489<br>(NR, NS) | 0.861<br>(NR, NS) | 0.385<br>(NR, NS) | 0.663<br>(NR, NS) | 0.644<br>(NR, NS) | 0.836<br>(NR, NS) |
| Potential future usage of proposed premium bus service                             | 0.959<br>(NR, NS) | 0.268<br>(NR, NS) | 0.001<br>(R, S)   | 0.119<br>(NR, NS) | 0.235<br>(NR, NS) | 0.660<br>(NR, NS) | 0.180<br>(NR, NS) | 0.104<br>(NR, NS) |
| <b>Factors discouraging participation in car-pooling</b>                           |                   |                   |                   |                   |                   |                   |                   |                   |
| Loss of privacy  | 0.139<br>(NR, NS) | 0.899<br>(NR, NS) | 0.064<br>(NR, NS) | 0.281<br>(NR, NS) | 0.112<br>(NR, NS) | 0.606<br>(NR, NS) | 0.119<br>(NR, NS) | 0.473<br>(NR, NS) |
| Insecure   | 0.621<br>(NR, NS) | 0.074<br>(NR, NS) | 0.000<br>(R, S)   | 0.000<br>(R, S)   | 0.011<br>(R, S)   | 0.701<br>(NR, NS) | 0.411<br>(NR, NS) | 0.118<br>(NR, NS) |
| Sharing with smokers   | 0.498<br>(NR, NS) | 0.023<br>(R, S)   | 0.956<br>(NR, NS) | 0.670<br>(NR, NS) | 0.002<br>(R, S)   | 0.412<br>(NR, NS) | 0.024<br>(R, S)   | 0.023<br>(R, S)   |
| Sharing with opposite gender   | 0.001<br>(R, S)   | 0.047<br>(R, S)   | 0.236<br>(NR, NS) | 0.635<br>(NR, NS) | 0.645<br>(NR, NS) | 0.694<br>(NR, NS) | 0.025<br>(R, S)   | 0.135<br>(NR, NS) |
| Sharing with talkative people  | 0.204<br>(NR, NS) | 0.151<br>(NR, NS) | 0.003<br>(R, S)   | 0.451<br>(NR, NS) | 0.453<br>(NR, NS) | 0.627<br>(NR, NS) | 0.026<br>(R, S)   | 0.032<br>(R, S)   |
| Delay  | 0.102<br>(NR, NS) | 0.015<br>(R, S)   | 0.768<br>(NR, NS) | 0.393<br>(NR, NS) | 0.054<br>(NR, NS) | 0.521<br>(NR, NS) | 0.180<br>(NR, NS) | 0.048<br>(R, S)   |
| Unsafe drivers   | 0.364<br>(NR, NS) | 0.095<br>(NR, NS) | 0.013<br>(R, S)   | 0.011<br>(R, S)   | 0.000<br>(R, S)   | 0.727<br>(NR, NS) | 0.990<br>(NR, NS) | 0.063<br>(NR, NS) |
| Potential future usage of an organised car - pooling system                        | 0.573<br>(NR, NS) | 0.597<br>(NR, NS) | 0.000<br>(R, S)   | 0.065<br>(NR, NS) | 0.005<br>(R, S)   | 0.092<br>(NR, NS) | 0.543<br>(NR, NS) | 0.066<br>(NR, NS) |
| Potential future participation (using own car) in an organised car -pooling system | 0.404<br>(NR, NS) | 0.459<br>(NR, NS) | 0.221<br>(NR, NS) | 0.959<br>(NR, NS) | 0.579<br>(NR, NS) | 0.332<br>(NR, NS) | 0.477<br>(NR, NS) | 0.146<br>(NR, NS) |
| <b>Applicability/effectiveness of TDM and TM &amp; C measures</b>                  |                   |                   |                   |                   |                   |                   |                   |                   |
| ..... <b>TDM measures</b> .....  |                   |                   |                   |                   |                   |                   |                   |                   |
| Staggered working hours  | 0.957<br>(NR, NS) | 0.637<br>(NR, NS) | 0.762<br>(NR, NS) | 0.116<br>(NR, NS) | 0.284<br>(NR, NS) | 0.335<br>(NR, NS) | 0.739<br>(NR, NS) | 0.040<br>(R, S)   |
| Odd/even licence plate no. system  | 0.143<br>(NR, NS) | 0.236<br>(NR, NS) | 0.508<br>(NR, NS) | 0.482<br>(NR, NS) | 0.405<br>(NR, NS) | 0.898<br>(NR, NS) | 0.834<br>(NR, NS) | 0.529<br>(NR, NS) |
| Vehicle licencing dependent on availability of parkingspace                        | 0.454<br>(NR, NS) | 0.388<br>(NR, NS) | 0.986<br>(NR, NS) | 0.765<br>(NR, NS) | 0.221<br>(NR, NS) | 0.596<br>(NR, NS) | 0.376<br>(NR, NS) | 0.345<br>(NR, NS) |

R : Null hypothesis is rejected  
NR : Null hypothesis is **not** rejected

S : Significant difference  
NS : Non significant difference

Table 6 : Continued

|  |                   |                   |                   |                   |                   |                   |                   |                   |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| Entrance to CBD tolled                                 | 0.084<br>(NR, NS) | 0.041<br>(R, S)   | 0.630<br>(NR, NS) | 0.561<br>(NR, NS) | 0.039<br>(R, S)   | 0.616<br>(NR, NS) | 0.314<br>(NR, NS) | 0.663<br>(NR, NS) |
| Restriction on importing private cars                  | 0.117<br>(NR, NS) | 0.981<br>(NR, NS) | 0.525<br>(NR, NS) | 0.188<br>(NR, NS) | 0.650<br>(NR, NS) | 0.795<br>(NR, NS) | 0.403<br>(NR, NS) | 0.197<br>(NR, NS) |
| No petrol subsidy for private cars                     | 0.988<br>(NR, NS) | 0.298<br>(NR, NS) | 0.009<br>(R, S)   | 0.182<br>(NR, NS) | 0.145<br>(NR, NS) | 0.587<br>(NR, NS) | 0.109<br>(NR, NS) | 0.251<br>(NR, NS) |
| <b>TM &amp; C measures</b>                             | 0.307<br>(NR, NS) | 0.964<br>(NR, NS) | 0.004<br>(R, S)   | 0.194<br>(NR, NS) | 0.431<br>(NR, NS) | 0.414<br>(NR, NS) | 0.194<br>(NR, NS) | 0.922<br>(NR, NS) |
| Developers to ensure provision of enough parking space |                   |                   |                   |                   |                   |                   |                   |                   |
| Parking incentives / disincentives                     | 0.945<br>(NR, NS) | 0.532<br>(NR, NS) | 0.399<br>(NR, NS) | 0.870<br>(NR, NS) | 0.282<br>(NR, NS) | 0.704<br>(NR, NS) | 0.102<br>(NR, NS) | 0.138<br>(NR, NS) |
| Parking lanes exclusive for HOV                        | 0.042<br>(R, S)   | 0.329<br>(NR, NS) | 0.357<br>(NR, NS) | 0.794<br>(NR, NS) | 0.551<br>(NR, NS) | 0.619<br>(NR, NS) | 0.201<br>(NR, NS) | 0.353<br>(NR, NS) |

R : Null hypothesis is rejected

S : Significant difference

NR : Null hypothesis is **not** rejected

NS : Non significant difference

Table 7 Kendall Concordance statistics to examine consensus among respondents' ranking of ordinal questionnaire components

| Agreement statistics<br>Ranking of                         | Kendall Concordance Test |       |                 |
|--|--------------------------|-------|-----------------|
|  | N                        | W     | Null hypothesis |
| Determinants affecting choice of private car for work trip | 640                      | 0.217 | Rejected        |
| Characteristics of a proposed premium bus transit service  | 595                      | 0.148 | Rejected        |
| Factors discouraging participation in carpooling system    | 571                      | 0.145 | Rejected        |

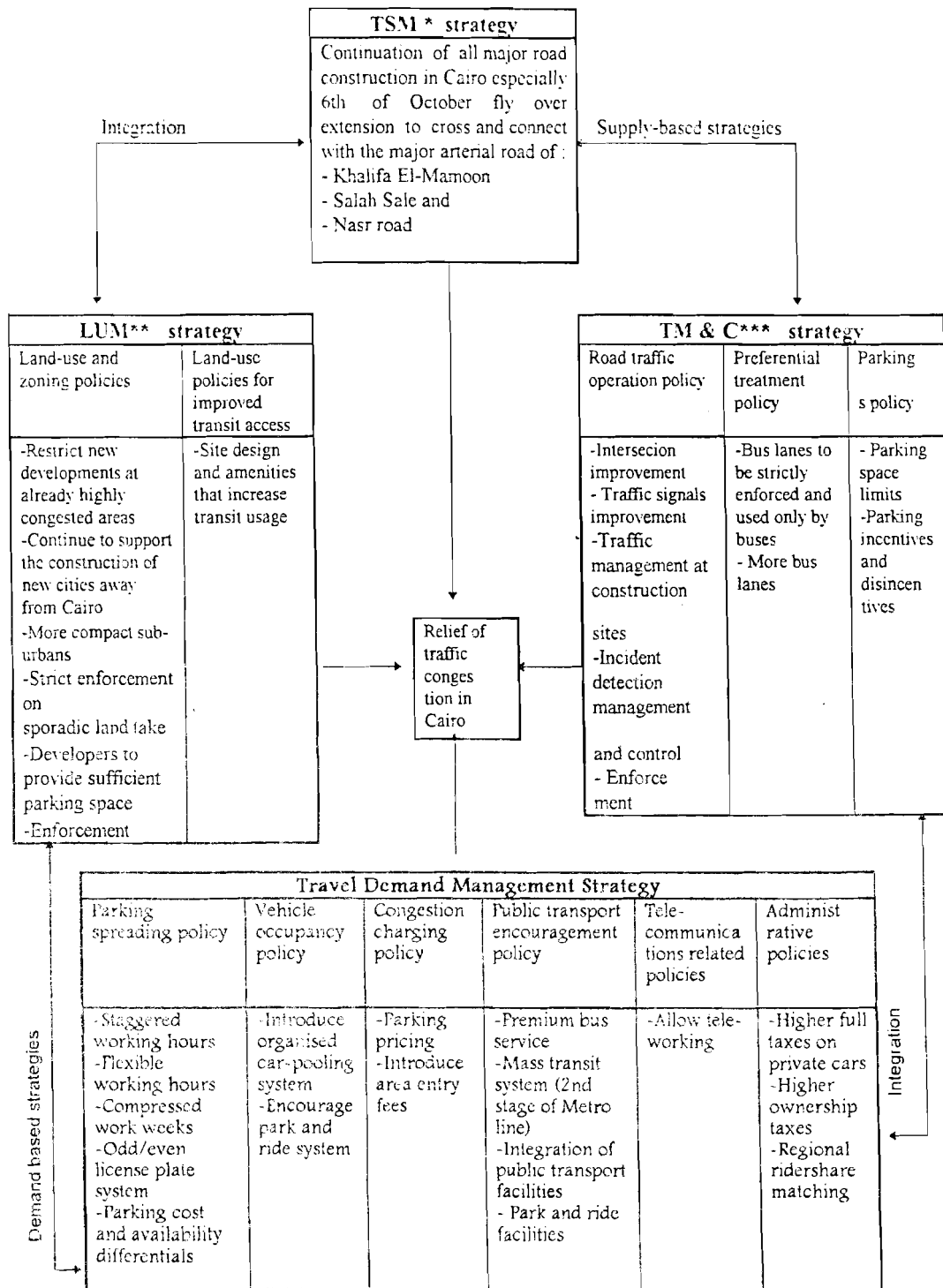


Fig. 15 A proposed integrated package to relieve traffic congestion in Cairo

## 17. CONCLUSION

The overall aim of this paper was to provide a means of understanding Travel Demand Management in a comprehensive manner and assist in decisions on whether to use and implement (assess potentiality of) Travel Demand Management in relieving traffic congestion in Cairo. The paper discussed why the need for Travel Demand Management has arisen, the objectives of Travel Demand Management, and presented an overview of the general characteristics of Travel Demand Management. A comprehensive list of Travel Demand Management measures was provided, together with performance and evaluation criteria.

The paper reviewed and compared the main strategies adopted for relieving traffic congestion and in particular the various Travel Demand Management policies and measures. The paper went on to present the results of an attitudinal questionnaire survey conducted with a sample of car-users in Cairo. The questionnaire was meant to recognize the work trip characteristics, patterns of parking of car users in Cairo and determinants affecting their mode choice to use the private car. The first main objective of the questionnaire was to expose car users to three main potential Travel Demand Management alternatives namely, the introduction of a new premium bus transit service, an organised carpooling service, and the possibility for teleworking with the intention of identifying car users' acceptability of these measures and their perception towards possible modal shift and use of these services.

The second main objective of the questionnaire was to assess the potentiality, in terms of acceptability, applicability and effectiveness, of a set of Travel Demand Management, Land Use Management and Traffic Management and Control related measures meant to relieve the traffic congestion problem in Cairo.

The paper presented the results of a nonparametric statistical analysis meant to identify whether differences in socio-economic and work trip characteristics of car users would have a significant effect on their perceptual judgment towards the attributes and potentiality (acceptability, applicability, effectiveness) of Travel Demand Management, Land Use Management and Traffic Management and Control related measures in relieving the traffic congestion problem in Cairo.

Finally, the paper concluded with developing an integrated package of supply and demand based strategies, policies and measures meant to relieve traffic congestion in Cairo.

**The main conclusions of this research can be summarised in the following points:**

- A typical family size of an affluent family in Egypt is 4 with a monthly income of over 2000 Egyptian pounds (L.E.) (\$ 1 = 3.4 L.E.).
- A typical rate of car ownership is 1 car per family with 2 members of the family having access to the car.
- The majority of private car users in Cairo are males.
- The average time for a work trip in Cairo using a private car is 32 minutes

- The majority of car users in Cairo work 6 or 5 days per week.
- The majority of car users in Cairo commute to work using their private cars
- Almost 12% of car users in Cairo might have a tendency to leave their private cars and use another mode of transport, including car sharing, for at least one working day per week. This conclusion can be verified by looking at the stated car occupancies which despite dominated by the single occupancy vehicle (21%), yet 16.3% of the respondents stated that their average car occupancy is 2 passengers, and 16% stated that their average car occupancy is 3 passengers.
- The majority of car users perceive that using a car is not essential for performing their work.
- The majority of car users in Cairo use on street parking respectively at residential locations and work destinations.
- "Saving of time" is considered by most car users as the most important factor affecting their preference to use a private car as the mode for commuting to work. This is followed, in order, by: comfort, door to door (home to work) mode of transport, feeling of privacy, security, social status, and safety.
- Taxis and to some extent public buses are recognised by some car users as existing available alternatives to private cars.
- Carsharing is very rarely recognised by car users as an existing alternative to private cars.
- Extremely limited usage of alternative modes was stated by those car users who recognise the existence of such modes.
- "Buses guaranteed to arrive at scheduled and advertised times" is perceived by car users as the most important characteristic to be provided in a newly proposed premium bus transit service. This is followed, in order, by: buses offering direct services with no need for transfers, a convenient seat is guaranteed, bus stops near home/work, frequent service, fast service, and air conditioned buses.
- By comparing the determinants affecting the preference of using private cars with the proposed premium bus service characteristics, one can notice the high importance placed on reliability and time saving factors.
- The majority of car users stated that they would be encouraged to leave their cars and use the premium bus transit service.
- "Fear of sometimes being delayed" is perceived by car users as the main possible discouraging factor for using a carpooling system. This is followed, in order, by: feeling that some privacy is lost, fear of sharing with unsafe drivers, feeling insecure of riding with

people you do not know, do not like to share with smokers, do not like to share with talkative people, do not like to share with opposite gender.

- By comparing the determinants affecting the preference of using private cars with the factors that might discourage car owners to participate in a carpooling system, one can again notice the high importance placed on the time factor.
- Respondents were asked to state their attitude as to whether the organization of such a ride share system, in a manner that avoids all the previously stated discouragement factors, would inevitably encourage them to leave their cars and carpool, 49% stated their willingness to use such a service. The majority of the respondents (41%) thought that a private agency would be the best form for organising such service. However, 52% of the respondents stated their unwillingness to participate with their own cars in such a system.
- 38% of respondents have indicated that some of their work duties can be performed at home. Of these respondents, 74% have indicated their willingness to be allowed to stay at home for some days during the week to perform such duties.
- “Staggered working hours” is considered by most car users to be a highly applicable Travel Demand Management measure and 26% of these respondents indicated that such measure could be fully effective in relieving traffic congestion. On the other hand the vehicle licensing to be granted on assuring permanent parking space was considered by most car users to be inapplicable.
- As for the proposed LAND USE MANAGEMENT related measure, the majority of car users have indicated the applicability of **developers having to provide parking space in their developments** and 40% of these respondents indicated that such measure could be fully effective in relieving traffic congestion.
- As for the two TRAFFIC MANAGEMENT AND CONTROL measures, most car users have also indicated that **strict enforcement of illegal parking as well as the provision of parking incentives for HOV and disincentives for SOV** are highly applicable measures and 25% of these respondents have pinpointed to the full effectiveness of such measures in relieving traffic congestion. This emphasises the results obtained regarding the potential congestion problems arising from on street parking, causing a reduction in through traffic flow and leading to traffic congestion. On the other hand, the designation of exclusive separate lanes for HOV was perceived by 47% respondents to be inapplicable.
- For most of the tested questionnaire components there is no significant, statistical difference in the responses among the various independent sample groups branching from the five selected socio-economic characteristics, namely gender, family size, family income category, car ownership, and car users per family.
- For most of the tested questionnaire components there is no significant, statistical difference in the responses among the various independent sample groups branching from the three selected work trip related characteristics, namely car occupancy for work trips, working days per week, and work days per week when car is used.

- As a consequence of the above stated two conclusions, it might be valid to draw conclusions pertaining to the potentiality (acceptability, applicability and effectiveness) of Travel Demand Management measures in relieving traffic congestion in Cairo from the combined responses of these groups.
- However, it is fair to state that some questionnaire components when tested showed that there exists a statistical difference in the way these were perceived by respondents belonging to the various independent sample groups.
- The results of significance testing of the hypothesis of no agreement among car users in their ranking of determinants affecting their choice of private car for work trips; characteristics of a proposed premium bus transit service; and factors discouraging participation in a carpooling system, show that it is statistically plausible to reject the hypothesis of no consensus, regarding the rankings and that the respondents' ranking could be in agreement and hence could be related.

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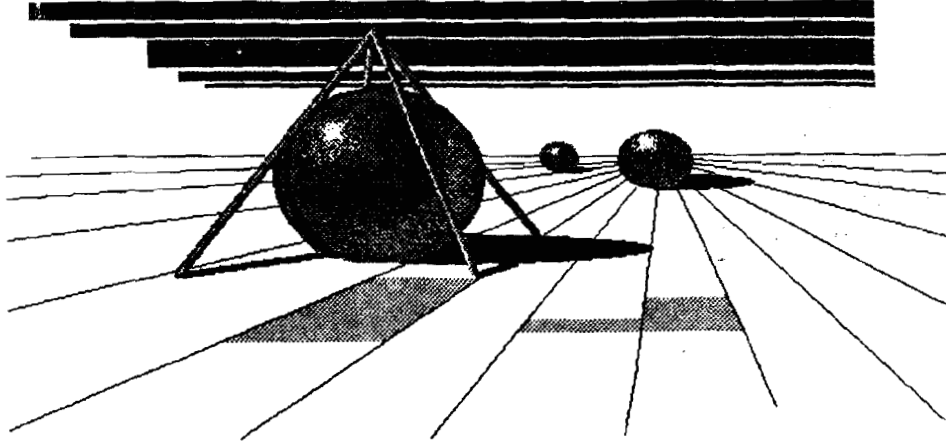
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جامعة عين شمس

كلية الهندسة



## النشرة العلمية

العدد ٣١، رقم ٤، ٣٠ ديسمبر ١٩٩٦

الجزء الأول : هندسة معمارية ومدنية